



Public Works Department  
Sanitary Services Division  
Industrial Pretreatment Section  
Complaint/Report Form

Date 7-1-99

Report From:

- ☐ Citizen  
☐ Public Information Office  
☐ Health Department  
☐ Fire Department  
☐ Mo. Dept. Of Natural Resources

☒ Other Public Works - Solid Waste

Received By: Randy Lyman

Referred To: Gene Pabst

Date of Incident: \_\_\_\_\_

Complainant Information:

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Directions(if needed): \_\_\_\_\_

Responsible Party Information:

Name RC Used Furniture

Address 2345 N. Grant.

Phone \_\_\_\_\_

Possible contamination of: ☒ sanitary sewer    ☐ storm drainage    ☐ groundwater  
☐ surface water    Location: \_\_\_\_\_

Other pertinent information: \_\_\_\_\_

Who to contact:

- ☐ Mo. Dept. of Natural Resources 417-891-4300(Regional Office)  
☐ Mo. Dept. of Natural Resources 573-634-2436(Emergencies only)  
☐ Mo. Dept. of Natural Resources 573-751-7929(Response office)  
☐ U.S. Environmental Protection Agency 913-281-0991  
☐ City Fire Department 864-1500  
☐ City Police Department 864-1708  
☐ City Utilities 831-8311

- ☐ City/Greene Co. Health Dept. 864-1664  
☐ City Sewer Cleaning 864-1923  
☐ City Sewer Repair 864-1923  
☐ City Street Division 864-1965  
☐ Chemtrec 1-800-424-9300  
☐ National Response Center 1-800-424-8802  
☐ Other \_\_\_\_\_

Details of Incident: See Attached Complaint.

Action needed:

7-1-99 2:00 P.M.  
I contacted the owner of RC Used Furniture (Robert Cook) and he said there was a lawnmower repair place behind his business.

I contacted the owner of the lawnmower repair shop (Charles Stiles). He showed me where he puts his used oil & gasoline - He has 1 gallon containers that he places it in. He had about 10-12 gallon containers of used oil. He said that when these are full he either takes it across the

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File by street address

C:\MyFiles\COMPFORM.WPD

2345 N. Grant

Investigation Results

Street to the Phillip 66 station or to Wal Mart.  
There were no floor drains in the repair shop.

**CITY of  
SPRINGFIELD**

**Lyman, Randy**  
From: Short, Steve  
Sent: Tuesday, June 29, 1999 8:07 AM  
To: 'Randy Lyman'  
Subject: Citizen complaint

*Gene,  
please check  
out!  
D.*

We received a complaint from a man who observed an employee at 2345 North Grant dispose of a gasoline and oil mixture down the floor drain. The front of the store is RC Used Furniture but there may be lawnmower shop in the rear.

I talked to Bob, Gene, and Karen about Harry and Lisa. I did not know he was out of the business now. I did see that Lisa is the only owner listed now. Is Harry doing anything?